enovation®
care to connect

Contact whenever you want

'An online chat eases communication among healthcare providers and between healthcare professionals and patients. Our chat app enables you to get in contact when it suits you. Unlike telephone calls, you are never put on hold.'

Part of the

Enovation Platform

Chat
enovation zaurus

Create a digital consultation room

For those who grew up with smartphones, the phone is for much more than just making calls. They prefer sending messages by chat because this allows them to make contact when it suits them. It is only logical that the chat function also provides many advantages in the healthcare sector, from online consultations and answering patient FAQs, to sharing knowledge and information across specialist departments.

Easy and convenient communication with patients and colleagues

The Chat app enables healthcare professionals to exchange information with patients and colleagues quickly and securely. Users can get in touch with each other whenever they choose to answer quick questions from patients or to discuss imaging or test results with colleagues, for example. This helps to make working together more efficient across the healthcare network.

Live chat
Our Chat app is an incredibly convenient option for patients to get in touch. The app is also suitable for live chats that appear as a pop-up on the website of your hospital or care home. The chatbot can refer website visitors to the right healthcare professional who can then respond to the chat messages from a digital consultation room. The discussion can be continued by video call if desired.

Digital reception
If you would like to expand the live chat option and further optimise your service, look no further than digital walk-in clinic hours and a digital reception desk. The chatbot does the work outside office hours. It can answer FAQs on the website and refer people to specific information.

Chatbot in the healthcare process

Contact whenever you choose

Share information quickly and easily

Live chat function

Digital walk-in hours and reception

More efficient cooperation in healthcare

Speak to patients more quickly

Chat
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