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## Remote support

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'More people are living at home for longer these days. Personal alarms enable them to do so even if they have limited mobility or are unsteady on their feet. People feel secure and confident in the knowledge that help is always nearby.'

Part of the  
Enovation  
Platform



**Personal Alarm**

enovation umo /umo cx

**More information**

[www.enovationgroup.com](http://www.enovationgroup.com)

## Personal alarm for improved home safety

More people are living independently at home for longer. This is a positive trend, so long as they feel comfortable. A personal alarm can be a solution for those with mobility problems or other safety concerns. Clients receive 24/7 remote support from the care centre. The care centre receives incoming alarms in order of priority and can be connected to all standard devices and protocols.

## On-call help and in-home care

Personal Alarm allows clients to contact a care centre employee at the push of a button. The operator then ensures that they are quickly transferred to informal caregivers or home carers. Help is also at hand if the client presses the alarm but cannot speak or there is no audio reception. In case of emergency, the 112 ambulance or GP services will be called.

### At home and mobile

When using the Personal Alarm at home, the device's SIM card connects through the landline or home internet. The mobile function also allows the system to connect through the mobile network. The client's location is always sent to the care centre when they sound the alarm. This means that healthcare professionals can also find the client if they are not at home.

### More security

Personal Alarm gives people a sense of security which is important when living at home for longer. When someone experiences a fall, the incident can become more traumatic if they are unable to raise the alarm. That is why it is important that clients carry their personal alarm with them at all times.

Clients  
are more  
self-sufficient

### Personal Alarm in the healthcare process

Work at home and beyond

24/7 remote support

Automatic fall detection

WiFi and 4G/5G connectivity

Integrated navigation maps



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