

### Your digital front door

'The Patient Portal is the digital front door for your healthcare facility. Behind this, patients can find everything they need on their care pathway. You can personalise the portal to match your corporate identity and make it a familiar environment for your patients.'





## Guide patients from A to Z

The Patient Portal enables patients to visit their healthcare organisation digitally. They get access to this digital environment on their computer, laptop, tablet or smartphone by logging in with DigiD on the public website. Here they can find all the information they need before, during and after treatment. The information is provided in an organised and personal way in the house style of the healthcare facility.

# Good support along the whole healthcare pathway

The Patient Portal offers patients more than just access to their electronic patient dossier. Within this digital environment, they can also cover the A to Z of what they need to prepare for treatment at your healthcare facility. This makes them feel more involved in their own healthcare pathway.

#### All information within a single environment

Patients can register in the Patient Portal and log in to the healthcare facility, make video calls with a doctor or specialist, fill in questionnaires before treatment and access their results. It also displays information folders and videos, current waiting times and a calendar that patients can use to book or change their appointments. This gives them more freedom and autonomy.

#### Recognisable and familiar

You can completely adapt the Patient Portal to your own brand identity as a healthcare organisation. This makes it a recognisable and familiar environment for patients. To increase confidence further, patients can easily get in direct contact with their doctor or specialist through the Patient Portal using the chat feature, for example.

### Patient Portal in the healthcare process

Secure digital front door

All important functions bundled

Direct contact through the chat

Recognisable, familiar environment

Freedom and control for patients

More patient autonomy



