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# Enovation UMO

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## Responder App

Mobile solution for smart alarm follow-up and client information

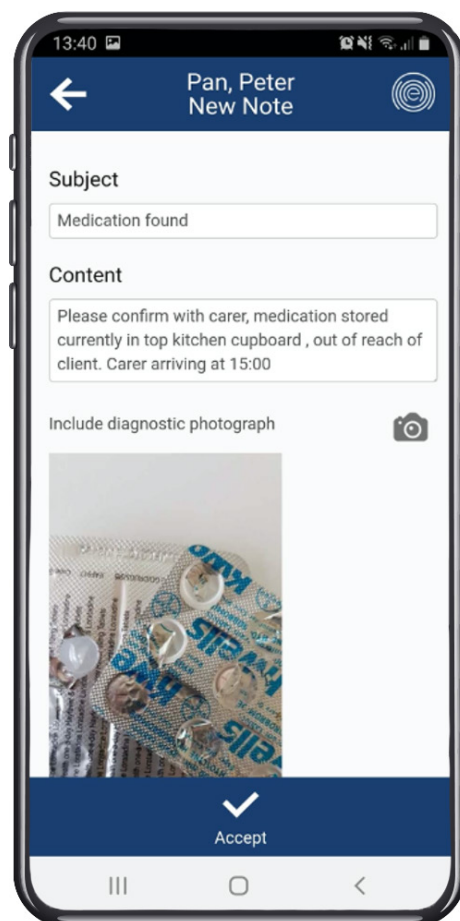
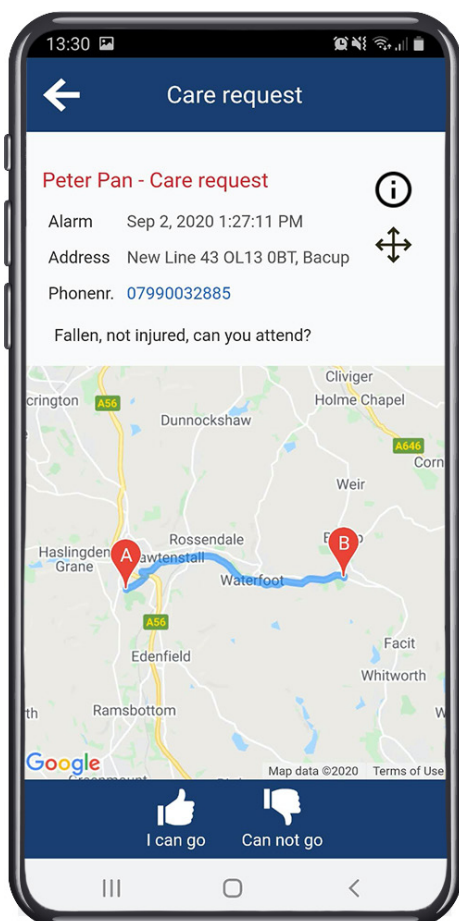
# Enovation UMO Responder App

Smartphone solution to fully support a mobile responder when visiting clients who have raised an alert, while keeping the monitoring centre informed

It is vital for professional care workers in the field to have access to complete and up-to-date client information when responding to an emergency call-out. Sharing this information between the operator and the care worker by voice calls is time-consuming, distracting and prone to errors. The Enovation UMO Responder App offers a secure and convenient means of sending follow-up requests to care workers in the field and extends your monitoring platform to reach into the resident's home.

## Mobile response and audit trail

With the Enovation UMO Responder App, the operator forwards the alarm either to a group of responders or to a single responder from a list of those available. Everyone in a group request will be notified as soon as the request has been accepted. The care worker is notified in the secure Enovation UMO Responder App on his or her smartphone and can accept or decline the request. After acceptance, the care worker views the client information, which can include a map, and enters any follow-up actions and comments directly in the Enovation UMO Responder App. All interactions, including call acceptance, arrival on site and comments, are recorded, time-stamped and synchronized in real time with Enovation UMO.





#### **Enrich client information based on client visits**

The ability for the responders to add comments and notes directly to the client records during their visit underlines their importance within the team. Examples can include information about the general wellbeing of the client, such as medication changes or walking difficulties. Photographs can also be taken and uploaded. This is valuable information for the operators to have available when handling the current and future alarm calls.

#### **The key benefits of Enovation UMO Responder App:**

- Reduce calls and eliminate errors
- Accurate information available anywhere, anytime
- Safe & secure
- Audit trail for when the responder accepts the care request, arrives and leaves
- Enrich client profile at the monitoring centre
- Branded to your corporate identity

#### **Available on iOS and Android**

Enovation UMO Responder App is available on iOS and Android devices. For more information or a live demo, please contact us.



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Enovation has been the party for communication in healthcare for over 35 years now. The company makes it possible to exchange information within and between healthcare institutions and between healthcare institutions and patients. Enovation uses its own innovative SaaS solutions, supplemented with solutions from partners. The solutions are based on (international) standards and can be seamlessly integrated into existing processes and information systems of healthcare institutions.

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